

Rachel Miller
Council President
Councilor - Ward 13



PROVIDENCE CITY HALL
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PROVIDENCE, RI 02903
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January 31st, 2024

Tina L. Mastroianni
City Clerk
City Hall
25 Dorrance Street
Providence, RI 02903

Dear Mrs. Mastroianni,

Pursuant to chapter 2, section 2-377(b) of the Providence Code of Ordinances, I am hereby, on this day, appointing Christian J. Miller of 277 Mount Pleasant Avenue, Providence RI 02908, to the Juvenile Hearing Board for a term of three years, ending on December 31st, 2026.

Sincerely,

Rachel M. Miller
City Council President

IN CITY COUNCIL
FEB 01 2024

READ
WHEREUPON IT IS ORDERED THAT
THE SAME BE RECEIVED.

Tina L. Mastroianni CLERK



CONFIDENTIAL

Resume Enclosed

CHRISTIAN J LACHAPELLE-MILLER
2024



CHRISTIAN J. LACHAPPELLE-MILLER

(p) 401-429-8515 (w) 401-280-5902

PO Box 452, Providence RI 02901

Website: www.generousheartusa.org Email cjl-miller@outlook.com

Outcomes oriented and plan-driven human service professional with combined value of professional and lived experience. Assiduously working to secure a brighter more hopeful future on behalf of Rhode Island children, youth, and families through methods of best practice and trauma-informed care.

PROFESSIONAL SKILLS

- Project Supervision, Personnel Management, Coordination, and Volunteer Recruitment
- Communications, Public Engagement, Event Planning & Management
- Training facilitation and curriculum development
- State & Federal policy analysis & development
- RI Family Information System (RIFIS)/ RI DCYF CANS/ RICHIST
- Analyze/Interpret RI youth and family laws, regulations, & policies.
- Homeless Management Information System (HMIS)
- Project management & coordination, implementation & collaboration
- Research and Assessment

PROFESSIONAL WORK EXPERIENCE

Chief Implementation Aide, Directors Office, R.I Department of Children, Youth, and Families

Term: August 2023-Present

Provide moderately complex support involved in the implementation and administration of special projects and programs whose effects encompass all departments and agencies of state government. This includes but is not limited to, serving as a liaison between the Director and external stakeholders while at other times, acting as the Directors proxy in meetings and events across the State in person or virtually. Conducting a vast array of essential activities that ensure alignment of DCYF objectives, effective communication, and coordination. Analyze data, reports, and relevant information to provide insights and recommendations that inform and support executive level decision making processes. Monitor progress of special projects, identify potential challenges, and propose solutions as well as help identify opportunity for process improvement and efficiency in the administration of projects and programs throughout the Department.

Founder/Chief Executive Officer, Generous Heart

Term: Jan 2021-Present

Advocacy and Engagement Consultant, Rhode Island Coalition for Children and Families

Term: May 2023-Ongoing (Contract)

Collaborate with coalition executives regarding project specific needs, tasks, and objectives. Draft mass-communication materials and develop outreach and engagement strategies that align with goals and values of client. Develop strategies to conduct initial assessment of 47+ RICCF member organizations, to identify existing

outreach efforts that foster constituent feedback and improve behavioral health outcomes of those who experience such challenges first-hand. Additional tasks as requested.

Youth Outreach Program Team Lead Term:

February 2023-August 2023

Youth Case Manager, House of Hope CDC

Term: July 2021-Present

Conduct outreach on the street, at sites, special events, and digitally to locate and provide referrals, resources and support to youth and young adults experiencing homelessness or housing instability. Build and maintain relationships with schools, youth centers, community businesses, and other community services where youth frequently are located. Collect and document data pertaining to outreach efforts in compliance with funding requirements, including the use of the Homeless Management Information System (HMIS). Develop trust and rapport with unaccompanied homeless youth and young adults. Complete forms that enable youth to access resources and apply for services. Accompany youth to resource centers to enhance follow-through with referrals to services. Attend and participate in regular meetings and trainings with outreach teams and supervisors. Support youth with goal setting and decision-making using a harm reduction, trauma-informed approach. Organize and distribute basic needs supplies.

- **Co-Chair CoC Family/TAY Committee**
- **Policy analysis and revision: youth homelessness and higher education attainment.** Conclusive of two legislative proposals sponsored by Rep. Casimiro

Lifespan, Rhode Island Hospital

Term: July 2020 – January 2021

Served as a Patient Service Representative for the Lifespan Physicians Group for Primary Care and Family Medicine. Aided in managing an active front desk phone line, answered 40-50 calls per day requests from area pharmacies and supported the needs of various patients throughout the day. I conducted various clerical and case management tasks with access to PHI. Screened patients for COVID-19, triage patients via telehealth, schedule appointments urgent and non-urgent, and effectively communicate with and assist patients experiencing various levels of medical crisis.

7-month employment gap: COVID-19 lay off.

Family Support Partner, Child & Family Service

Term: May 2019 –November 2019 Middletown, RI

Collaborate with families and support the wraparound facilitator. Connect families to community resources as well as partner with and support families with children and youth who are at risk for abuse and neglect, who have serious emotional disturbance (SED), or a developmental disability (DD) and/or who have juvenile justice involvement in the home and/or an academic setting.

Improved Family Support Partner documentation and tracking through the integration of three types of management and tracking tools to record progress, manage deadlines, track patterns of repeated crises, and through a numerical score system gauge each family's overall level of need. Managed a caseload of 15-20 families. I interfaced with local police and various local and state officials daily.

- **RI Attorney General** |Official Citation of Recognition |Level Up Leadership Summit 2019 RIC
- **RI Governor Gina Raimondo** |Official Citation of Recognition |Advocacy for Children and Families |Child and Family Annual 2019 Luncheon Fundraiser

- **RI Public Radio Interview regarding RI Foster Care**
- **Rhode Island Family Court** | Certificate of Sworn Advocacy | Swearing- in Ceremony.
- **City of Providence Official Citation** | November 1, 2017, Recipient of the 2017 Community Justice Award, Providence, RI
- **Cultural Competency** | March 30th, 2016, RI Communities for Justice, DCYF Federal Implementation Grant, Warwick,
- **RI Youth Substance Abuse Prevention** | October 23, 2015, Investing in the Future, Warwick,
- **RI Handle with Care** | Physical Restraint Training Parent Support Network of Rhode Island
- **FEMA** | Various Independent Study Certificates 2016-2017-2018

EDUCATION

Associate degree in science | Fall 2020 |Community College of Rhode Island -Accelerated
Bachelors in social work | 4-years | Rhode Island College -Ongoing

OTHER EXPERIENCE / PUBLIC SERVICE

RI Public Defender | Intake Technician 2018

Process referrals for defendants sent from District Court for public representation. Research and confirm demographic, financial, and historical background information pertaining to the client. Interview clients and submit completed intake for eligibility review. Assist with the daily functions of the PD's Office; and other related duties as assigned.

AmeriCorps NCCC | January 2018-February 2018

Rhode Island Family Court | Court Appointed Special Advocate Providence, RI 2016- Present

American Red Cross | Emergency Response Vehicle Operator/Disaster Relief Volunteer | Hurricane Harvey September 2017

The House of Hope/RI Coalition to End Homelessness | Contracted to facilitate youth outreach training for YHDP grantees.

Providence Municipal Court | September 2015-2018 | Clerk to Associate Justice, Hon. John Lombardi. Providence, RI

Providence Juvenile Hearing Board | Appointed Official Providence, RI 2017