



Mayor of Providence

Brett P. Smiley

January 12, 2024

Honorable Members
Providence City Council
City Hall

Dear Honorable Members:

Pursuant to Sections 302 (b) and 1102 of the Providence Home Rule Charter of 1980, as amended and Public Law, Chapter 45-50, Sections 1-31 passed in 1987, I am this day appointing Tiana Ochoa of 63 Stella Street, Providence, RI 02909, as a member of the Board of Licenses for a term to expire on January 31, 2027, and respectfully submit the same for your approval. Ms. Ochoa replaces Ms. Rodriguez-Masjoan whose term expires on January 31, 2024.

Sincerely,

A handwritten signature in black ink that reads "Brett P. Smiley".

Brett P. Smiley
Mayor

IN CITY COUNCIL
FEB 15 2024

READ
WHEREUPON IT IS ORDERED THAT
THE SAME BE RECEIVED AND APPROVED
A handwritten signature in blue ink that reads "Tina L. Mastrosanti".
CLERK

Tiana Ochoa, MSW, LICSW

Providence, RI | Phone 401.316.1472 | tianatochoa@gmail.com

Summary

As a dedicated and accomplished professional in the field of social work, I possess a range of skills and expertise that have contributed to my success in program management, community engagement, and leadership roles. My proven ability to oversee and manage diverse initiatives, implement evidence-based practices, and contribute to the growth and success of organizations has been demonstrated consistently throughout my career. I am a passionate advocate for social change and community well-being, and I remain committed to making a positive impact in these areas.

Community Involvement

- President of the Guatemalan Center of New England: 2015-present.
- Board Member for Providence Tourism Council: January 2021-present.
- Board Member for Big Brothers Big Sisters of RI: December 2022-present.
- Nationwide Leadership Council Member for Big Brothers Big Sister of America: April 2023-present.
- Member of the City of Providence Charter Review Commission: 2022.
- District-Wide Advisory Council for Providence Public School District: April 2021-December 2022.
- Salary Review Commission for the City of Providence: 2021.
- Member of the RI Latino Political Action Committee (RILPAC): 2016-2020.
- Diversity and Equality Advisory Committee for Congressman Langevin: June 2018-December 2021.
- Equity Council Member for Governor Raimondo's COVID-19 Response: June 2020-June 2021.

Work Experience

Children's Friend and Services of RI | June 2021 – Present

Vice President of Programs & Head Start Director

- Leadership and Program Management:
 - Direct oversight of Head Start, Early Head Start, Childcare, Pre-K, and Nutrition Programs.
 - Ensure compliance with state and federal regulations, demonstrating a commitment to excellence in program delivery.
- Strategic Planning and Evaluation:
 - Develop and implement evaluation and organizational self-assessment systems.
 - Spearheaded continuous quality improvement initiatives, emphasizing data-driven decision-making.

- **Community Engagement:**
 - Collaborate with the Chief of Programs, Executive team, and CEO to align policies with the agency's mission.
 - Actively engage with the board of Directors, policy council, regional office, and other agencies for effective program reporting.

Big Brothers and Big Sisters of RI | Nov 2017 – May 2021
Director of Mentoring Programs

- **Strategic Leadership:**
 - Oversaw strategic goals and ensured effective change management.
 - Achieved outcomes consistently above the national average through transparent communication and high-quality match support.
- **Community Impact:**
 - Spearheaded the expansion of community and site-based programming.
 - Improved volunteer training, support, and communication, resulting in increased engagement and retention.

The Providence Center | Oct 2011 – Sep 2018
Fee-for-Service Bilingual Clinical Therapist

- **Clinical Expertise:**
 - Provided evidence-based treatment modalities, including cognitive-behavioral therapy and trauma-focused cognitive-behavioral therapy.
 - Collaborated with interdisciplinary teams to ensure comprehensive patient care.

City of Providence | Dec 2014 – Mar 2017
Executive Assistant to Mayor Jorge O. Elorza

- **Adaptability and Communication:**
 - Demonstrated exceptional discretion and adaptability in a dynamic and fast-paced environment.
 - Managed office operations, supported community relations, and liaised with various departments.

Meeting Street - Early Intervention Program | Aug 2011 – Aug 2012
Infant Mental Health Clinician

- **Family Support:**
 - Provided parent education, advocacy, and support to families with young children facing developmental delays or disabilities.

Family Service of Rhode Island | Feb 2005 – Aug 2011

Evaluation Coordinator/Clinician, Program Coordinator, Intake Coordinator

- Clinical Counseling:
 - Conducted diagnostic assessments and provided counseling services to clients and their parents who had undergone traumatic experiences.
 - Contributed to a research study on the effects of trauma on children and families.
- Program Development:
 - Played an integral role in developing innovative programming initiatives, including creating the Rhode Island State Victims' Assistance Academy.
 - Managed budgeting and data collection processes.
- Crisis Intervention:
 - Provided crisis intervention and triage services, demonstrating high attention to detail, empathy, and quick decision-making skills.

Education

- Master's degree in social work from Rhode Island College (awarded in 2010)
- Licensed as an Independent Clinical Social Worker in 2017
- Bachelor of Arts degree with a double major in Psychology and Spanish earned from Rhode Island College in 2004
- Completed the Leadership Rhode Island Omicron II Class in 2019.