

RESOLUTION OF THE CITY COUNCIL

No. 465

Approved October 22, 2019

RESOLVED, That the Members of the Providence City Council hereby Authorize Approval of the following Contract Extension Award by the Board of Contract and Supply, in accordance with Section 21-26 of the Code of Ordinances of the City of Providence.

Kronos, Inc.
(Commissioner of Public Safety)

\$59,176.13

IN CITY COUNCIL

OCT 17 2019

READ AND PASSED

PRES.

CLERK

I HEREBY APPROVE.

Mayor

Date: 10/22/19



Office of the Internal Auditor

May 8, 2019

Mr. Shawn Selleck
City Clerk's Office
City of Providence
25 Dorrance Street
Providence, RI 02903

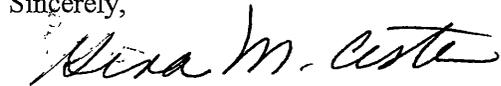
Dear Shawn:

I am writing to request that the following requested contract awards be submitted to the City Council and the Finance Committee for approval:

- **Public Property:**
 - Award to **American Safety Programs & Trainings, Inc** for "Facility Lease for Public Safety Training Facility for the Police and Fire Departments" for amount of **\$876,508 for FY2020 to FY2023** in accordance with the Code of Ordinance, Section 21-26 (c);
- **Healthy Communities Office**
 - Request to award **The Nature Conservancy** for "playspace and green infrastructure project management services" for an amount of \$613,000 (Fund 277) in accordance with the Code of Ordinance, Section 21-26 (a);
- **Law Department:**
 - Request to enter into a three-year contract with **West Publishing Corporation (Thomas Reuters)**, sole source vendor, for various print publications and
 - Request to enter into a three-year contract with **West Publishing Corporation (Thomas Reuters)** for its online legal research for a total amount not to exceed \$40,989.72, in accordance with Code of Ordinance, Section 21-26 (b);
 - Hiring of new outside legal counsel, Sharon G Gardner (no hourly rate or funding cap identified)
- **Water Supply Board:**
 - Authorization to extend contract with D-3 Inc. for two years in an amount not to exceed \$600,000 in accordance with the Code of Ordinance, Section 21-26 (a);
- **Commissioner of Public Safety**
 - Request a change orders in the amount of **\$27,626.25** with **Kronos Inc.** for a total amount of \$138,536.25 in accordance with the Code of Ordinance, Section 21-26;
 - Request a change order in the amount of **\$32,967.59** with **Kronos, Inc.** for cloud hosting platforms in accordance with the Code of Ordinance, Section 21-26;

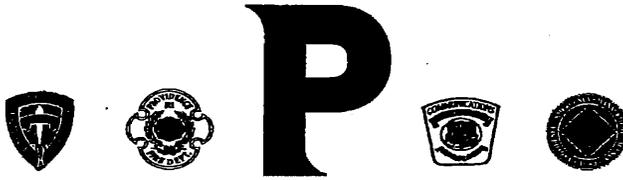
- o Request to extend the contract with **Kronos. Inc.** for annual support service in the amount of **\$59,176.13** in accordance with the Code of Ordinance, Section 21-26.

Sincerely,



Gina M. Costa
Internal Auditor

Cc: Jeff Dana, City Solicitor
Steven M Pare, Commissioner of Public Safety
Michael Borg, Director of Public Property
Ellen Cynar, Director, Healthy Communities Office
Molly Hannon Associate Director of Purchasing
James J. Lombardi, III, Treasurer/Senior Advisor to City Council



OFFICE OF THE COMMISSIONER OF PUBLIC SAFETY
Steven M. Paré, Commissioner of Public Safety | Jorge O. Elorza, Mayor

April 05, 2019

The Honorable Jorge O. Elorza
Chairman, Board of Contract & Supply
City Hall
Providence, RI 02903

Re: (#24086) Request to extend the contract with Kronos Inc. for Annual Support Services for FY 2020

Dear Mayor Elorza,

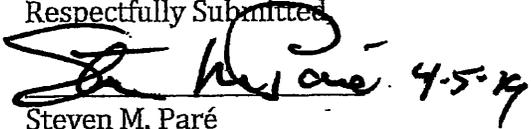
On 10/02/17, the Board of Contract & Supply approved a Telestaff software system upgrade and consolidation with: **KRONOS Inc, 900 Chelmsford St., Lowell MA 01851**. Additionally, on May 29, 2018, the Board of Contract and Supply approved an extension of this contract through June 30, 2019.

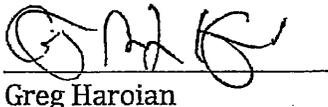
Telestaff is the software currently being used by all Public Safety Departments for time tracking and attendance reporting.

The Commissioner's Office and Information Technology Office respectfully requests approval to extend the contract for Annual Support Services which covers the period of July 1, 2019 - June 30, 2020.

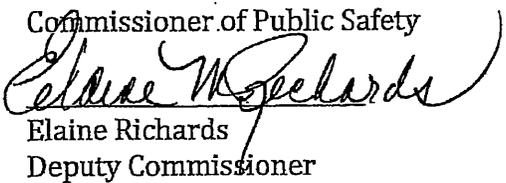
Funds in the amount of **\$59,176.13 (pending budget approval)** are available in the general fund, account code **101-301-52911**.

Respectfully Submitted


Steven M. Paré
Commissioner of Public Safety



Greg Haroian
Manager, Information Services, PS


Elaine Richards
Deputy Commissioner

Enc.



Support Services Quote

Page 1 of 2

Payment Terms: Net 30 Days
Currency: USD
Customer PO Number:

Quote Type: Renewal
Customer: PROVIDENCE POLICE
Solution ID: 6106064
Contract #: 1188844 R04-MAR-19
Date: 18-MAR-2019
Prepared by: Pamela Mastrangelo / US PublicSector5

Bill To: CITY OF PROVIDENCE DEPT OF PUBLIC SAFETY
325 WASHINGTON STREET
PROVIDENCE RI 02903
UNITED STATES
Ship To: CITY OF PROVIDENCE DEPT OF PUBLIC SAFETY
325 WASHINGTON STREET
PROVIDENCE RI 02903
UNITED STATES

Contact: GREG HAROIAN
Email: gharoian@providenceri.com

CONTRACT SUMMARY

Contract Period: 01-JUL-2019 - 30-JUN-2020

Description	Support Services	Estimated Tax	Subtotal
Software Support Services	52,997.21	3,709.80	56,707.01
Educational Services	2,469.12	0.00	2,469.12
Total	55,466.33	3,709.80	59,176.13

Annualized Contract Value: 55,314.78

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

IMPORTANT NOTES

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

CITY OF PROVIDENCE DEPT OF PUBLIC SAFETY	KRONOS INCORPORATED
Signature: <u><i>Steven M. Pate</i></u>	Signature: _____
Name: <u>STEVEN M. PATE</u>	Name: _____
Title: <u>COMMISSIONER</u>	Title: _____
Date: <u>4/16/2019</u>	Date: _____



Support Services Quote

Page 2 of 2

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Email: gharoian@providenceri.com

SOFTWARE SUPPORT SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Platinum	WORKFORCE TELESTAFF CONTACT MANAGER V6	1,230	01-JUL-2019	30-JUN-2020	366
2	Platinum	WORKFORCE TELESTAFF ENTERPRISE V6	1,230	01-JUL-2019	30-JUN-2020	366
3	Platinum	WORKFORCE TELESTAFF GATEWAY MANAGER V6		01-JUL-2019	30-JUN-2020	366
4	Platinum	WORKFORCE TELESTAFF GLOBAL ACCESS V6	1,230	01-JUL-2019	30-JUN-2020	366
5	Platinum	WORKFORCE TELESTAFF INSTITUTION FOCUS V6	1,230	01-JUL-2019	30-JUN-2020	366

Support Services	Estimated Tax	Subtotal
Software Support Services	52,997.21	3,709.80
		56,707.01

EDUCATIONAL SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Ed Services Subscription	KNOWLEDGE PASS		01-JUL-2019	30-JUN-2020	366

Support Services	Estimated Tax	Subtotal
Educational Services	2,469.12	0.00
		2,469.12



CITY OF PROVIDENCE

Jorge O. Elorza, Mayor

April 18, 2019

INTER-OFFICE MAIL

Office of the Public Safety Commissioner
Attn: Elaine Richards, Director of Fiscal Operations – Public Safety
Public Safety Complex
325 Washington Street
Providence, Rhode Island 02903

Dear Elaine:

Enclosed please find three (3) copies of the approved contract between the City of Providence and Kronos Incorporated

Kindly forward a fully executed copy of the said contract to our office for our files.

Thank you.

Very truly yours,

A handwritten signature in black ink that reads "Wendy A. Brown".

Wendy A. Brown
Confidential Assistant to the City Solicitor

Enclosures

CITY SOLICITOR'S OFFICE

444 Westminster Street, Suite 220, Providence, Rhode Island 02903

401 680 5333 ph | 401 680 5520 fax

www.providenceri.com



Support Services Quote
Page 1 of 2

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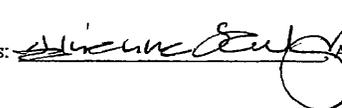
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CITY OF PROVIDENCE DEPT OF PUBLIC SAFETY	KRONOS INCORPORATED
Signature: 	Signature:
Name: <u>STEVEN N. PAPPAS</u>	Name:
Title: <u>Commissioner</u>	Title:
Date: <u>4/16/2019</u>	Date:

Approved as to form and correctness:  Adrienne G. Southgate, Deputy City Solicitor



Support Services Quote

Page 2 of 2

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	Support Services	Estimated Tax	Subtotal
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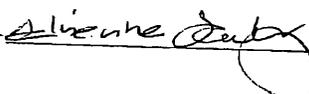
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Signature: 	Signature: _____	Signature: _____	Signature: _____
Name: <u>Steve M. Pare</u>	Name: _____	Name: _____	Name: _____
Title: <u>Commissioner</u>	Title: _____	Title: _____	Title: _____
Date: <u>4/26/2019</u>	Date: _____	Date: _____	Date: _____

Approved as to form and correctness:  Adrienne G. Southgate, Deputy City Solicitor



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	Support Services	Estimated Tax	Subtotal
	Educational Services	2,469.12	2,469.12



CITY OF PROVIDENCE

Jorge O. Elorza, Mayor

September 30, 2019

Hon. John J. Iglizzi
Chairman, Finance Committee
Providence City Council
City Hall
Providence, RI 02903

Re: Kronos contracts

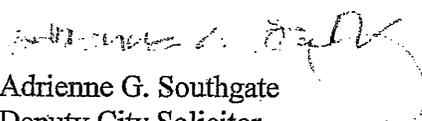
Dear Chairman Iglizzi:

On September 26, 2019, the Finance Committee raised concerns about three resolutions authorizing change orders and a contract extension for the Public Safety Departments (police/fire communication/PEMA) doing business with Kronos, Inc. I write to provide some legal guidance.

Kronos supplies a proprietary software program, Telestaff, to all the Public Safety Departments. This software is used for time tracking and attendance reporting. The Board of Contract and Supply approved a Telestaff software system upgrade and consolidation with Kronos in October 2017, and in May 2018, approved an extension of the contract through June 30, 2019. The currently pending contract extension and change orders involve (a) upgrades to the software; (b) cloud data storage of FY19 and FY20; and (c) service fees for FY20. With the extension, the Kronos contract and these ancillary purchased services all will expire on June 30, 2020. **The City intends to RFP these services for competitive pricing for FY21.** To be certain that appropriate alternative vendors have been identified in a timely manner, the Commissioner of Public Safety has directed his fiscal officer to immediately begin the process with a Request for Information.

If I can be of any further assistance, please do not hesitate to contact me.

Very truly yours,


Adrienne G. Southgate
Deputy City Solicitor

Copies to: Commissioner Pare
Elaine Richards, Deputy

CITY SOLICITOR'S OFFICE

444 Westminster Street, Suite 220, Providence, Rhode Island 02903

401 680 5333 ph | 401 680 5520 fax

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