

RESOLUTION OF THE CITY COUNCIL

No. 237

Approved June 7, 2016

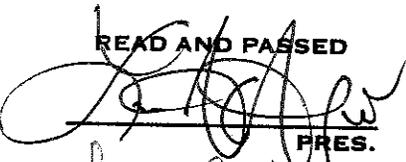
RESOLVED, That the Members of the Providence City Council hereby Authorize Approval of the following Sole Source Contract Award by the Board of Contract and Supply, in accordance with Section 21-26 of the Code of Ordinances.

Cop Logic, Inc. (Police Department)	\$31,500.00
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IN CITY COUNCIL

JUN 02 2016

READ AND PASSED

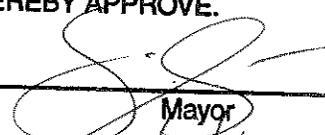


PRES.



CLERK

I HEREBY APPROVE.



Mayor

Date: 6/7/16

MATTHEW M. CLARKIN, JR.
INTERNAL AUDITOR
25 DORRANCE STREET, ROOM #307
PROVIDENCE, RI 02903
Phone: (401) 421-7740 EXT. 577
Fax: (401) 351-1056
mclarkin@providenceri.com



City of Providence, Rhode Island
Office of the Internal Auditor

March 17, 2016

Ms. Lori Hagen
City Clerk's Office
City of Providence
25 Dorrance Street
Providence, RI 02903

Dear Lori:

I am writing to request that the following requested contract award be submitted to the City Council and the Finance Committee for approval.

- *Information Technology* – Approval of a request to pay Precision Power LLC - a sole source vendor – to design additional network connections throughout office at 444 Westminster Street at an amount of \$7,850.
- *Police Department* – Approval of a request to pay Cop Logic Inc – a sole source vendor – to provide an online resource for the members of the public seeking to report and document an incident.
- *Public Works* – Approval of a request to purchase 20 multi-space parking machines at a total annual cost of \$53,280 from CALE America, Inc., a sole source vendor.
- *Law Department* – Approval of month-to-month contract at a monthly fee of \$6,000 through June 2016 to D'Amico Consulting of Providence, RI.

Sincerely,

A handwritten signature in black ink that reads "Matthew M. Clarkin, Jr.".

Matthew M. Clarkin, Jr.
Internal Auditor

Cc:

James Lombardi, City Treasurer/ Sr. Advisor to City Council
Russell Knight, Director of Public Works
Elaine Richards, Adm. Asst. Fiscal Affairs – Public Safety
Leo Perrotta, Parking Administrator
Alan Sepe, Director of Public Property

Jorge O. Elorza
Mayor

Hugh T. Clements Jr.
Chief of Police

Steven M. Pare
Commissioner



Providence Police Department
325 Washington Street
Providence, Rhode Island 02903

"Building Pride in Providence"

March 10, 2016

The Honorable Jorge Elorza
Chairman
Board of Contract & Supply
Providence City Hall
Providence, RI 02903

Mayor Elorza:

The Providence Police Department (PPD) is seeking to use Cop Logic Inc. as a sole source provider for a new Online Reporting System (ORS). This system will allow the PPD to provide an online resource for the members of the public seeking to report and document an incident. The program is part of a larger overall strategy of call diversion, an essential part of a comprehensive community policing strategy. The system will allow the public to file a report about an incident that does not require a police response. For example, a property damage with no chance of an apprehension where a report is needed for insurance purposes. This could save thousands of man hours that the PPD currently spends responding to calls that do not require a police response. In turn, those man hours can be redirected at community policing strategies such as, proactive foot patrols, meet and greet community contacts and high impact "Hot Spots" policing. Currently both the Cranston and Pawtucket Police Departments are using this program through Cop Logic with great success.

The reason Cop Logic Inc. is the best choice for the Providence Police Department is because; Cop Logic has several proprietary features which make it uniquely qualified to provide these services which are documented below. Revenue generated through a convenience fee collected from the sale of online reports could be used to offset a portion of costs associated with usage, support, and maintenance of the system.

Summary of Sole Source Information for Cop Logic Online Reporting System

Coplogic, Inc., a LexisNexis® Company has designed and built an Online Reporting System for Police Departments designed to gather information on crimes from members of the general public (Users) via a 128 bit encrypted SSL connection. The Online Reporting System uses the J2EE standard. The system does not rely on cookies or user permissions. The application will issue a temporary report number to the Users and places the temporary report into an administrative holding area for review and modification by the appropriate administrator. An email is generated to the Users once the report has

325 Washington Street * Providence, Rhode Island 02903 * (401) 272-3121 * Fax: (401) 243-6464 * TDD #: (401) 831-3456

been submitted. The administrator logs into the system via a 128 bit encrypted SSL connection to approve, reject, edit or print reports as appropriate. Rejecting a report deletes it from the system and sends an appropriate email to the citizen. Approving the report issues an official case number that is pulled from an upper-block of reserved case numbers, places it in a queue to be exported, and sends an appropriate email to the user. The administrator can download the approved report or print the report out. The program is designed to allow the dynamic creation of crime types and incidents within the administrative area. The administrative area allows for the activation of a supplemental reporting system to allow citizens to submit supplemental type reports as well as property lists to the agency. The program is distributed with the ability for the agency to allow citizens to choose several languages including English, Spanish, French, Chinese and Simplified Chinese in which to read instructions and this information is dynamically configurable. The program also allows the agencies to add additional languages of their choosing. The program provides a separate secure filing area and login to allow agency-designated personnel such as loss prevention officers etc. to login and file dynamically created agency report types, such as a shoplifting report, which do not have to be offered to the general public. There is not currently any program available that has the features, abilities or security features of Coplogic's Desk Officer Online Reporting System. Coplogic's Desk Officer Online Reporting System has the ability to interface with most Records Management Systems (RMSs). The Desk Officer Online Reporting System is the wholly owned, intellectual property of Coplogic, Inc., A LexisNexis® Company and the provisioning of license, support and maintenance services for the Desk Officer Online Reporting System is not available from any other vendor.

The total amount for this purchase is \$31,500.00 and funding is available from account# 1-840-840-52250.

Respectfully submitted,



Hugh T. Clements, Jr.
Chief of Police

Finance Approval



Quote

Coplogic, Inc. | A LexisNexis® Company
1000 Alderman Drive
Alpharetta, GA 30005



November 2, 2015

Quote No.: 151102 Providence RI

To:
Providence Police Department
352 Washington Street
Providence, RI 02903

Ship To:
Providence Police Department
352 Washington Street
Providence, RI 02903

Term	Description	Price	Amount
Year One Only	Set-Up for LexisNexis® Desk Officer Reporting System <ul style="list-style-type: none"> Dedicated project manager and implementation assistance Interface development for RMS/report writing software Operational/Procedural Directive templates Web-Based training with a live trainer 	\$ 15,750.00	\$ 15,750.00
Year One	LexisNexis® Desk Officer Reporting System Usage, Support, and Maintenance <ul style="list-style-type: none"> Unlimited users, incident types, and report intake Unlimited customer support (phone and e-mail) Every update and upgrade released Hosting in the LexisNexis® Secure Hosting Environment 	\$ 15,750.00	\$ 15,750.00
Quote Subtotal			\$ 31,500.00
Sales Tax			As Applicable

Contact your account manager if you have questions about this quote and to learn how LexisNexis® can help off-set the cost of the LexisNexis® Desk Officer Reporting System:

Jared Tivnan
Jared.Tivnan@lexisnexis.com
413-887-9284

Signature to Acknowledge Receipt of Quote: _____ Date: _____

Pricing is guaranteed for 90 days from date this quote was issued
THANK YOU FOR YOUR BUSINESS!

Quote

Coplogic, Inc. | A LexisNexis® Company
1000 Alderman Drive
Alpharetta, GA 30005



November 2, 2015

Quote No.: 151102 Providence RI

To:
Providence Police Department
352 Washington Street
Providence, RI 02903

Ship To:
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Term	Description	Price	Amount
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THANK YOU FOR YOUR BUSINESS!

Sole Source Reasons

- The Desk Officer Reporting System (DORS) is the only system available that fully integrates with the New World Records Management System currently used by the Providence Police Department.
- The DORS is the only citizens reporting system that has UCR and NIBRS compliant coding already completed.
- The software service (SaaS) model provides the agency with Coplogic hosting on secure servers which means that there are no departmental servers, IT staff, or additional security requirements needed to maintain the system.
- 24/7 customer support which includes all upgrades and enhancements at no additional cost.
- Contractually guaranteed 99.9 percent uptime for the site.
- Other systems are façade based and require officers to re-enter all of the information provided by the citizen.
- Cop Logic serves over 300 Departments throughout North America with 22 in the new England area alone.

Some of the Departmental Benefits

- No longer need to spend valuable time and resources taking no-suspect and no-lead reports that are primarily filed for insurance purposes.
- Reallocate resources to proactively focus on crime trends and decrease response time for priority calls.
- The interface with your records management system (RMS) saves time and generates an accurate report with appropriate UCR or NIBRS compliant coding already completed.
- Allow designated personnel, such as security officers at retail outlets, to file certain incidents not available to the public. For example, agencies have set up special shoplifting reports for security officers so all officers have to do now is transport, book, and submit a supplement report.

Some of the Citizen Benefits

- A convenient way to report minor incidents, crime tips, submit forms, etc. through an online service available 24 hours a day, 7 days a week.
- A user friendly interface that even the most novice computer user can handle.
- The ability to file reports in various languages so that reporting is accessible to communities who may otherwise be reluctant to file their reports.
- Citizens no longer have to wait for an officer to be available for lower priority incident response times or wait for a call-back several days after originally trying to file a report

Case Files Created

Incident	2012	2013	2014	2015
Credit Card Fraud	93	91	91	106
Swindle	520	559	593	655
Impersonation	3	7	1	5
Larceny	2320	2435	2060	1932
Larceny from MV	2163	2414	2011	2127
Vandalism	2252	2219	1964	2179
Lost Article (inc type)	1276	1241	1317	1340
Harassment (inc type)	285	235	257	205
Total	9717	10010	9139	9517



Welcome to the Pawtucket Police Department Citizens Online Police Reporting System. If this is an Emergency please call 911. Using this online citizen police report system allows you to submit a report immediately and print a copy of the police report for free. Please confirm the following to find out if online citizen police report filing is right for you:

- This is not an emergency.
- This incident occurred within the Pawtucket City limits.
- There are No known suspects.
- There is no physical evidence left at the scene.

If your report does not meet the criteria listed above, please contact us at (401) 727-9100 to speak to an officer. If you have any questions, please review our [Online Citizen Police Report Frequently Asked Questions](#) section.

Upon completion of this report process:

- You will be given a temporary case number.
- Your report will be reviewed, and you may be contacted if further investigation is needed.
- You may print a free copy of the report to keep for your records.

Please Note:

- All cases filed using the Citizens Online Police Reporting System will be reviewed.
- Upon review, if further investigation of your case is needed, you may be contacted.

Please Note: FILING A FALSE POLICE REPORT IS A CRIME.

You may report the following incidents online:

- | | | |
|---|--|--|
| <u>Harassing Phone Calls</u> | <u>Fraudulent Use of Credit Card</u> | <u>Identity Theft</u> |
| <u>Lost Property</u> | <u>Theft</u> | <u>Theft of Mail/Package</u> |
| <u>Burglary Supplement</u> | <u>Vandalism</u> | <u>Theft From Vehicle</u> |
| <u>Vandalism to Motor Vehicle</u> | <u>Theft of Vehicle Parts</u> | |

You may also report the following hazards or information and requests for service through our online reporting system:

- | | | |
|--|---|--|
| <u>Abandoned Vehicle</u> | <u>Anonymous Tip</u> | <u>Bullying Activity</u> |
| <u>Defective Street/Sidewalk</u> | <u>House Checks</u> | <u>Liquor Violation</u> |
| <u>Snow Removal Violation</u> | <u>Street Light Out</u> | <u>Suspicious Activity</u> |
| <u>Traffic Complaint</u> | <u>Zoning Violation</u> | <u>Missing Street Sign</u> |