

RESOLUTION OF THE CITY COUNCIL

No. 369

Approved June 8, 1977

WHEREAS, the Narragansett Electric Company has closed its intown office, located at 151 Westminster Street, Providence, where its customers were able to pay monthly bills for electric service, and

WHEREAS, the said Company has elected to assign the receipt of such payments to other intown locations, which apparently are not convenient for its subscribers,

NOW, THEREFORE, BE IT RESOLVED, that the Narragansett Electric Company is requested to inform the City Council, in writing, its reason for the closing of its office, located at 151 Westminster Street, Providence.

IN CITY COUNCIL

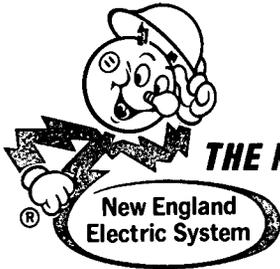
JUN 2 1977
READ AND PASSED

Ralph Fagnard PRES.
Vincent Cooper CLERK

APPROVED

MAYOR

Vincent A. Cooper
JUN 8 1977



THE NARRAGANSETT ELECTRIC COMPANY

280 Melrose Street, Providence, Rhode Island 02901

June 20, 1977

Vincent Vespia
City Clerk
City of Providence
Rhode Island

Dear Mr. Vespia:

Thank you for your recent communication in regard to the request by the Providence City Council for information on the closing of our cashiering office at 151 Westminster Street, Providence.

The closing of this office occurred for economic reasons. However, one week prior to the closing of the office, we opened two new cashiering agencies nearby. One at Industrial National Bank's main office, 111 Westminster Street, and another at Industrial National Bank's office in the Union Trust Building at 62 Dorrance Street. Both of these new locations provide equivalent service to our customers with extended hours on certain weekday evenings. In addition, we have eight other cashiering agencies in the city.

We are certain that service to our customers is continuing at a high standard with the opening of these two new agencies. Considering that the cost for the two new agencies is about 20% of the cost of maintaining our cashiering office, I am sure that you will agree with us that the move to close our office was a wise one.

Sincerely,

Clarence E. Chapman, Jr.
Clarence E. Chapman, Jr.
Vice President