

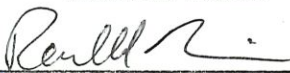



RESOLUTION OF THE CITY COUNCIL

No. 272
EFFECTIVE June 16, 2024

RESOLVED, That the Members of the Providence City Council hereby Authorize Approval of the following Contract Award by the Board of Contract and Supply for Re-Bid Whistleblower Hotline Software - One Year Contract with a Three Year Option for Renewal, for consideration and discussion how the process/software will interact with the Municipal Integrity Officer and related processes.

Whispli, Inc. \$32,808.00
(Office of Internal Auditor)

IN CITY COUNCIL
JUN 06 2024
READ AND PASSED

RACHEL W. MILLER, PRESIDENT

CLERK

Effective without the
Mayor's Signature

Tina L. Mastroianni
City Clerk



Courtney Hawkins
Chief Operating Officer

CITY OF PROVIDENCE
MAYOR BRETT P. SMILEY

April 25, 2024

Ms. Tina Mastroianni
City Clerk's Office
City of Providence
25 Dorrance St
Providence, RI 02903

Dear Tina:

I am requesting that the following matter be referred to the Committee on Finance for consideration and discussion on how this process/software will interact with the Municipal Integrity Officer and related processes (including an online reporting mechanism). This hearing will allow for the MIO to explain the current processes and will allow the Council to determine if the implementation of a new system is appropriate or if the current MIO processes should be enhanced.

- **Office of Internal Auditor**

Award for Re-Bid Whistleblower Hotline Software-One Year Contract with a Three-Year Option for Renewal in the amount of \$32,808.00

Sincerely,

Courtney Hawkins
Chief Operating Officer

City of Providence



Rhode Island

Department of City Clerk

MEMORANDUM

DATE: April 22, 2024

TO: Purchasing Director

SUBJECT: **RE-BID WHISTLEBLOWER HOTLINE SOFTWARE – OFFICE
OF THE INTERNAL AUDITOR**

CONSIDERED BY: Board of Contract and Supply

DISPOSITION: VOTED: that the Purchasing Director be authorized to engage Whispli, Inc., 55 Court Street, Level 2, Boston MA, 02108, second lowest bidder (the low bidder did not meet specifications), for Re-Bid Whistleblower Hotline Software-One Year Contract with a Three Year Option for Renewal, in the amount of Thirteen Thousand Eight Hundred Twenty Seven Dollars (\$13,827.00) FY2025, Six Thousand Three Hundred Twenty Seven Dollars (\$6,327.00) FY2026, Six Thousand Three Hundred Twenty Seven Dollars (\$6,327.00) FY2027, Six Thousand Three Hundred Twenty Seven Dollars (\$6,327.00) FY2028, in a total amount not to exceed Thirty Two Thousand Eight Hundred Eight Dollars (\$32,808.00), all in accordance with the offer of said firm submitted on January 29, 2024.

cc: Pur.Dir. *CB*
Contr
INTER/AUDIT.
File

Jina L. Mastroianni
City Clerk



OFFICE OF THE INTERNAL AUDITOR
City of Providence

April 11, 2024

The Honorable Brett P. Smiley
Chairman, Board of Contract and Supply
City Hall
25 Dorrance Street
Providence, RI 02903

RE: Rebid Whistleblower Hotline Software One Year Contract with a Three Year Option for Renewal

MinuteTraq ID#: 44344 Minority Participation: 0 % MBE, 0 % WBE
Account Code(s):
1. 101-911-53320

Dear Mayor Smiley

DATE OF BID OPENING: **March 25, 2024**
RECOMMENDED BIDDER & THEIR ADDRESS:
Whisppli, Inc. 55 Court Street Level 2 Boston, MA 02108

TOTAL AMOUNT RECOMMENDED: Total amount not to exceed **\$32,808** (FY2025: \$13,827; FY2026: \$6,327; FY2027: \$6,327; FY2028: \$6,327)

In response to our request for proposal regarding the above entitled, our department received the following bid(s)
(Listed by low bidder first):

	VENDOR NAME	BASE (minimum reqs.)	TOTAL (final specifications)
1	One Nation Distribution, LLC (did not meet specifications)	\$2,496	\$2,496
2	Whisppli, Inc	\$32,808	\$32,808
3	Lighthouse Services, LLC	\$37,500	\$37,500
4	Sivil Technologies	\$62,654	\$62,654


- ☐ On the basis of said bids, we recommend the low bidder, as identified on **LINE 1**, whose bid has met the specifications.
- ☒ On the basis of said bids, we recommend the bidder identified on **LINE: 2**. While not the apparent low bidder, a review of the bids reveal that it is in the best interest of the City to reject the low bidder. See the Explanation box below.
- ☐ On the basis of said bids, we recommend multiple bidders identified on **LINES: _____**. A review of the bids reveal that it is in the best interest of the City to utilize these bidders together. See the Explanation box below.

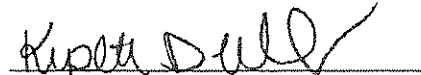
Explanation:
The low bidder did not provide explanations to support that specifications were met as required in the bid specifications.



OFFICE OF THE INTERNAL AUDITOR
City of Providence

Respectfully submitted,


Gina M Costa, Internal Auditor


Financial Approval:

By signing, the subject matter expert certifies the following: That the recommended vendor(s) is/are the lowest, qualified bidder(s) with regards to the corresponding specifications. That all bids corresponding to this award were reviewed for completeness and that the recommended bidder's submission is inclusive of all required documents.

