



Mayor of Providence

David N. Cicilline

February 17, 2009

Honorable Members
Providence City Council
City Hall
Providence, Rhode Island 02903

Dear Honorable Members:

Pursuant to Article III, Sec. 3.03 – 3.06(a) and 3.08(a) I am this day re-appointing Mr. Paul A. McDonald, President, Providence Central Federated Council, AFL-CIO, 278 Silver Spring Street, Providence, Rhode Island 02904, as a Public Sector member of the Board of Directors of the Providence Community Action Program, Inc., for a term to expire in April 2011.

Sincerely,

David N. Cicilline
Mayor

DNC: ljp

IN CITY COUNCIL

MAR 5 2009

READ
WHEREUPON IT IS ORDERED THAT
THE SAME BE RECEIVED.

CLERK

SAM GUEDOUAR
262-2455912

404 maple lane
Williams Bay, WI 53191

PROFESSIONAL EXPERIENCE

General Manager, Lake Lawn Resort –Lake Geneva, WI

Gemstone hotels and resorts

Nov 2004- Present

Situated on 275 wooded acres overlooking picturesque Delavan Lake

284 guest rooms, 2 restaurants, Spa, marina with 165 slips, 18 holes golf course and 31,000 sq ft of meeting space.

\$390 million multi-phase, redevelopment of the resort started September 2005,

The final complex will include:

- 1,222 guest suites;
 - A 130,000 square foot indoor water park;
 - A 165 slip marina and boardwalk, featuring a festival retail complex;
 - A 30,000 square foot destination spa with 90 luxury suites
 - 150,000 square foot conference center;
 - A redesigned golf course with a new clubhouse;
 - Five new destination restaurants, along with food courts, delis, ice cream parlors and specialty coffee shops
- Involved in the programming and design of conference center.

General Manager, Hotel ZAZA -Dallas, TX

Gemstone hotels and resorts

Sept 2003 – Nov 2004

Four-star, AAA 4-Diamond award. 146 room hotel, 185 employees

The uptown Dallas urban boutique hotel has drawn celebrities from Jessica Simpson to The backstreet Boys.

2003 Distinguished Employee Award-HSMAI

Hot List" Conde Nast Traveler 2003

"Top 10 New Business Hotels" Forbes.com 2002

Travel & leisure 500, 2005 "The world best's best hotels, resorts"

Increase ADR by \$13 year over year and occupancy by 38%.

Created Distinctive experiences for all markets

110 seats restaurant Dragonfly that generated over 5 Million.

Developed and implemented staff training programs emphasizing excellence in guest service for guests and restaurant patrons.

Focused on entrepreneurial style that reflects a true sense of pride and ownership. Created a teamwork environment by taking a hands-on management approach with daily interaction with associates and customers

General Manager, US Grant Hotel, A Wyndham Historic Hotel - San Diego, CA

April 2003 – Sept 2003 (285 rooms, 34,000 Sq. ft. meeting space)

Received 2002 President's award for the outstanding market share performance for Wyndham Hotels and Resorts

Oversee all day-to-day operations and management of hotel, focusing on hotel profitability, cost controls and employee and guest satisfaction.

Initiate hands-on management approach to continually improve on operational efficiencies and encourage superior customer service.

Promoted the safety committee team to take an active role in preventing accidents and

Minimizing works comp.

Hotel Manager, US Grant Hotel & Emerald Plaza Hotel – Wyndham Hotels and Resorts

San Diego, CA April 2002 – April 2003 (2 Four-star properties, totaling 721 rooms, 600 employees)

Utilized high level working knowledge of P & L's, AR/AP and accounting with a total

Revenue of \$40 million for both properties for 2002.

Increased REVPAR from 94.01 in 2001 to 102.97 in 2002 at the US Grant.

Achieved an overall satisfaction rating of 8.5%

Reduced turnover by 15%

Developed annual budget and capital for both properties

Ensure that product quality standards are met in all areas of the hotel as it relates to the appearance, levels of maintenance and cleanliness; establishes and maintains preventative maintenance programs to protect the physical assets of the hotel.

Participated in various management training courses including diversity and sensitivity training, interview skills and procedures, coaching and counseling and advanced management and leadership skills

General Manager, W Hotel – Starwood Hotels & Resorts - Newark, CA

November 2000 – November 2001 (four-star, 174 room hotel, 75 employees, union property)

Improved and maintained GSI score to 8.72 YTD, receiving highest GSI score for the 2nd quarter in North America.

Increased REVPAR by 15 percent over prior year, taking property from last place in hotel comp-set to second place.

Generated \$9 million in room revenue despite economic turndown.

Grew average rate from \$165 to \$171 year over year.

Developed café and catering menus, substantially improving customer satisfaction in food value and quality.

Provided focused direction and follow-through to management staff.

Developed and implemented employee manual on safety and security.

Maintained a pro-active and cohesive relationship with union representatives.

Successfully completed Six Sigma management training program and coordinated management philosophies with current policies and procedures.

Director of Operations, W Los Angeles, Starwood Hotels & Resorts – Los Angeles, CA

April 1998 – November 2000 (four-star, 257 room hotel, 190 employees)

Managed 150 employees comprised of Rooms and F&B departments.

Played key role in hotel transition from non-branded to W brand, a \$25 million project.

Participated in the development and training of revised policies and procedures with W transition.

Oversaw all aspects of engineering department, including managing capital budget and special projects.

Averaged \$1 million per month in food and beverage operation, including two outlets and poolside service.

Planned, coordinated and ran large-scale, high profile events including movie premieres and celebrity birthday parties.

Property generated \$19 million in room revenue with a 65 % occupancy.

Increased spa revenue by 25 percent through creation of package incentives.

Certified by The Gallup Organization for W interview procedures for cast members.

Director of Rooms, Wyndham Bel Age, Wyndham Hotels & Resorts – West Hollywood, CA

April 1996 – March 1998 (four-star, 200 room hotel, 125 employees)

Managed 95 employees.

Maintained guest service satisfaction scores, increasing repeat customers by 15 percent.

Increased average rate by \$5.63 over prior year

Maintained departmental profit of 86 percent in rooms.

Reduced laundry cost by 25 percent through productivity and inventory control.

Key contact for high profile guests and Hollywood studios.

Awarded "Manager of the Year."

Front office manager, Wyndham Copley plaza hotel, Wyndham Hotels & Resorts-Boston, MA

August 1994- April 1996.

EDUCATION

Madison University - MS

Bachelor in Hotel, Restaurant, & Tourism

Ecole Superieure de Tourisme – Paris, France

Three-year degree in Hotel Administration

LANGUAGE ABILITY

Fluency in French and Italian.

Conversational ability in Spanish.