



Mayor of Providence

Jorge O. Elorza

April 1, 2021

Honorable Members
Providence City Hall
City Hall

Dear Honorable Members:

Pursuant to Sections 302(b) and 415 of the Providence Home Rule Charter of 1980, as amended and Public Law, Chapter 45-50, Sections 1 through 31 passed in 1987, I am this day appointing Tiana Ochoa, of 61 Stella Street, Providence, RI as a member of the Salary Review Commission, for a term to expire January 1, 2023, and respectfully submit the same for your approval. Ms. Ochoa replaces Ms. Andrews who has resigned.

Sincerely,

Jorge O. Elorza
Mayor

IN CITY COUNCIL

APR 15 2021

READ

WHEREUPON IT IS ORDERED THAT
THE SAME BE RECEIVED AND APPROVED

CLERK

Tiana Ochoa, MSW, LICSW

61 Stella St. ♦ Providence, RI 02909 ♦ Phone 401.316.1472 ♦ tianatochoa@gmail.com

EDUCATION

- Omicron II Class of 2019 - Leadership Rhode Island
- Master in Social Work - Rhode Island College - 2010
- Licensed Independent Clinical Social Worker (LICSW)
- Bachelor of Arts – Double Major in Psychology and Spanish - Rhode Island College - 2003

CURRENT COMMUNITY INVOLVEMENT

- President of the Guatemalan Center of New England – a non-profit organization whose mission is to disseminate Guatemalan culture
- Member of the RI Latino Political Action Committee (RILPAC)
- Diversity and Equality Advisory Committee Member for Congressman Langevin
- Equity Council Member (Covid-19 Response) for Governor Raimondo

WORK EXPERIENCE

Big Brothers and Big Sisters of RI (BBBSRI)

Nov 2017 – Present

Director of Mentoring Programs

- Serve as senior leader of the organization; leading Program's strategic goals, implementing effective change management to enhance Program effectiveness and outcomes.
- Oversee all operational aspects for program quality, client engagement and child safety.
- Lead, develop and monitor performance management practices.
- Develop program-related content to help promote and advance the mission.
- Ensure compliance to agency and national organizational standards.
- Responsible for Program growth of community and site-based programming.
- Manage and provide direction for a team of 11 Specialists and 2 interns.
- Responsible for performance evaluation.
- Produce annual departmental budget and manage status of budgetary goals.

The Providence Center

Fee-for-Service Bilingual Clinical Therapist

Oct 2011 – Sep 2018

- Provided diagnostic assessment and clinical outpatient services to adults, children and families.
- Managed all clinical aspects of assigned caseload.
- Highly skilled in evidenced-based, and trauma focused, treatment modalities (CBT & TF-CBT).
- Conducted psychometric testing to better assess and support clients.
- Participated in an interdisciplinary team that followed a comprehensive evaluation of patients psychiatric, medical and case management needs.

City of Providence

Executive Assistant to Mayor Jorge O. Elorza

Dec 2014 – Mar 2017

- Provided administrative support to the Mayor.
- Interfaced with all levels of staff, including high government officials with responsibility of coordinating confidential meetings, preparing and transmitting sensitive documents.
- Served as primary customer service representative for the Mayor's office.
- Managed all aspects related to procurement and sponsorship requests.

- Performed other confidential duties and special projects as assigned.

Commonwealth of Massachusetts - Department of Early Education and Care

Bilingual Family Child Care Licensor

Aug 2012 – Nov 2014

- Reviewed, evaluated and issued regular licenses to family child care homes and other applicants.
- Provided consultation and technical assistance on regulatory matters regarding family child care to potential providers, parents, public and private agencies.
- Disseminated information to the public concerning the law and regulations governing the licensure of family childcare homes.
- Investigated complaints of alleged non-compliance made against licensed and unlicensed child care programs; recommended corrective action against providers who fail to comply with the law and/or regulations governing family childcare.

Meeting Street - Early Intervention Program

Infant Mental Health

Aug 2011 – Aug 2012

- Delivered early childhood mental health services (including parent education, advocacy and support groups) within the home and agency.
- Provided timely evaluation and intervention of children for whom behavioral and/or socio-emotional concerns exist, and provided resources responsive to families' identified needs.
- Helped parents better understand mental health concerns and supported parents' participation in mental health interventions.
- Worked with program staff and parents to design and implement program practices responsive to identified behavioral and mental health concerns of an individual child or group of children.
- Provided education to interdisciplinary Early Intervention team members on mental health strategies to better support clients.

Family Service of Rhode Island

Evaluation Coordinator/Clinician

Jan 2010 – Aug 2011

- Completed all required data review and reports as outlined by National Child Traumatic Stress Network (NCTSN) including, outcome measurements at client level, quarterly and semi-annual reports.
- Coordinated all aspects of required training as outlined by grant with NCTSN expert trainers.
- Provided diagnostic assessment and clinical counseling services for clients and parents utilizing Trauma Focused Cognitive Behavioral Treatment Model.
- Participated as an active member of the learning collaborative that requires teleconferencing, webinars collection of metrics, case consultation and in-person conferences with expert trainers, and the NCTSN.

Additional On - Call Responsibilities Jan 2006 – Aug 2011

- Go-Team Responder – On call every 6-8 weeks to respond 24/7 to emergency response system, in collaboration with the Providence Police Department, to provide crisis intervention services, referrals, and follow up as needed to families and children exposed to community violence.

Roger Williams Medical Center

Clinical Social Work Intern

Sep 2009 – May 2010

- Participated on an interdisciplinary team that followed a comprehensive evaluation of patient's psychiatric and medical status, devised individualized treatment plan for patients.

- Provided crisis intervention, assessment, case management, discharge planning, referrals and co-facilitated groups for patients in a twelve-bed, dual- diagnosis unit, that treats patients with both mental health and substance abuse issues.
- Completed a research project looking at patterns of utilization of mental health services by youth at a social service agency.

Family Service of RI

Program Coordinator

Jan 2008 – Jan 2010

- Participated actively in development of new programming, including research, assistance in grant-writing and collaborating with partner agencies.
- Managed and maintained the fiscal aspects for the programs and grants while working in partnership with the finance department.
- Managed all elements of data collection, data entry and tracking.
- Assisted Sr. Vice President in developing and implementing State Victims Assistance Academy grant including completing quarterly reports, organizing steering committee meetings, research of existing Victim Assistance Academies and developing curricula.
- Managed the development and maintenance of program policy and procedure manuals and revised as needed.
- Arranged conferences, meetings, travel, and other tasks related to the department.
- Performed other relevant duties as requested by the Sr. Vice President and Clinical Administrator.

Intake Coordinator

Feb 2005 – Jan 2008

- Provided crisis intervention and triage for emergency services.
- Screened potential clients and determined program eligibility.
- Completed intake assessment and matched clients to appropriate program/provider
- Provided language support and support services in collaboration with community partners (i.e. Police, DCYF).
- Chair of Agency's Latino Task Force Committee.