

City of Providence

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

CHAPTER 1985-20

No. 20 **AN ORDINANCE** IN AMENDMENT OF CHAPTER 1984-55
APPROVED JULY 20, 1984, ENTITLED: "AN ORDINANCE
ESTABLISHING A COMPENSATION PLAN FOR THE CITY OF
PROVIDENCE," RELATIVE TO THE POLICE DEPARTMENT
CONTROL CENTER.

Approved January 4, 1985

Be it ordained by the City of Providence:

SECTION 1. Chapter 1984-55 of the Ordinances of
the City of Providence, as approved July 20, 1984 as amended,
is hereby further amended as follows:

<u>POSITION</u>	<u>PAY GRADE OR SALARY</u>
Control Center Operator - Bilingual	Grade 10

SECTION 2. This Ordinance shall take effect upon
its passage.

IN CITY COUNCIL
DEC 20 1984
FIRST READING
READ AND PASSED

Rose M. Mendonca CLERK

IN CITY
COUNCIL
JAN 3 1985

FINAL READING
READ AND PASSED

Frank J. Stravato
PRESIDENT
Rose M. Mendonca
CLERK



No.

<p>CHAPTER</p> <p>AN ORDINANCE</p>
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THE COMMITTEE ON
FINANCE

Approves Passage of
The Within Ordinance

Rose M. Mendonca
Clerk ~~Chairman~~
December 17, 1984



Executive Chamber, City of Providence

JOSEPH R. PAOLINO, JR.
MAYOR

December 11, 1984

The Honorable Members
The Finance Committee of the
Providence City Council
City Hall
Providence, Rhode Island 02903

Dear Honorable Members:

I respectfully request that you recommend to the City Council approval of amendments to the current Compensation and Classification Ordinances that would enable the City of Providence to hire six bilingual Police Department Control Center Operators.

The individuals in this vital position take emergency telephone calls from the public. Police Department officials feel that 40 employees - 12 dispatchers and 28 operators - are necessary to adequately staff the control center, but only 12 dispatcher and 16 operator positions are currently funded. As a result, the present operators often work more than their normal number of shifts per week, causing excessive overtime expenses and sick time. The projected cost of overtime for the current fiscal year is now estimated at \$160,000.00.

The six new positions would cost a maximum of \$138,684.00 per year, based on the current Grade 10 salary range. But because present overtime expenses would be substantially reduced, establishment of the six positions is not expected to increase the Police Department's current expenditures. Because Control Center Salaries and overtime pay are paid from the same budget line item, no transfer of funds is necessary.

Of equal concern is the need for operators able to communicate with members of the City's larger non-English-speaking populations. I have stated publicly my commitment to hire Spanish-speaking operators, and, as you know, a federally-funded six-month training program for three Southeast Asian Control Center operators is now underway.

The Honorable Members
The Finance Committee of the
Providence City Council

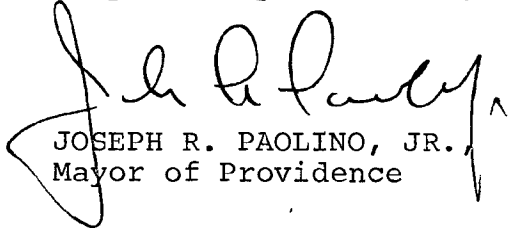
December 11, 1984

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Patrick A. Liguori, the City's special counsel for labor matters, advises me that the best way to ensure the hiring of qualified bilingual operators is to establish a new job classification. The proposed ordinances would do that.

I therefore request your support for these ordinance amendments.

Respectfully submitted,



JOSEPH R. PAOLINO, JR.
Mayor of Providence

JRP/rh