

THE CITY OF PROVIDENCE
STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

RESOLUTION OF THE CITY COUNCIL

No. 931

Approved October 15, 1979

WHEREAS, In the past delays have occurred when citizens have called the operator of the New England Telephone Company to request the assistance of the Police or Fire Departments, and

WHEREAS, When called direct, the Police and Fire Departments are able to obtain the necessary information as to location of the problems, and are able to respond and dispatch the necessary aid to the site more rapidly,

NOW, THEREFORE, BE IT RESOLVED, That the New England Telephone Company is hereby requested to post Emergency Police Department and Fire Department Telephone Numbers in all Outdoor Telephone Booths within the City of Providence.

IN CITY COUNCIL
OCT 4 1979
READ AND PASSED

Ralph Fargnoli
Rose M. Mendonca CLERK

APPROVED

MAYOR

William A. Cianci, Jr.

OCT 15 1979

Councilman - Pwile

U. S. DEPT. OF AGRICULTURE

WASHINGTON, D. C.

October 18, 1979

Mr. Edwin Brown, Manager
New England Telephone Company
1 Weybosset Hill
Providence, Rhode Island 02903

Dear Mr. Brown:

Enclosed is copy of Resolution No. 931 presented to the City Council by Councilman William J. Moise, which has been passed by the City Council and approved by His Honor, the Mayor, on October 15, 1979, the same being self-explanatory.

Sincerely,

Rose M. Mendonca,
City Clerk.

RMM/jld
Enclosure

**New England
Telephone**

234 Washington Street
Providence, Rhode Island 02901
Phone (401) 525-2101

William H. Kelley
Assistant to General Manager

November 27, 1979

Councilman William J. Moise
229 Washington Avenue
Providence, Rhode Island

Dear Bill,

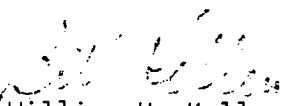
I have tried to reach you by telephone relative to a resolution you introduced to the Providence City Council regarding Operator handling of emergency calls. I would like to discuss this with you in further detail whenever it is convenient for you.

Frankly, I am not aware of any problems that have occurred where Operators have delayed forwarding calls to either the Police or Fire Departments. I feel we have an excellent rapport with Public Safety Officials, and when problems do occur, Al Mello is usually very prompt in notifying the Telephone Company of them so that we can take appropriate corrective action.

In connection with the recommendation of placing Emergency Telephone Numbers in all outdoor booths, we have attempted to do this in the past, but we are faced with a continuing problem of vandalism and the numbers are often destroyed as fast as we can place them.

I would, however, be pleased to discuss the problem with you if you would call me at the above number.

Sincerely,


William H. Kelley
Assistant to General Manager

WHK:khc

cc: Mr. Alfred Mello, Director of Communication
✓ Ms. Rose M. Mendonca, City Clerk