

**City of Providence**  
STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

# RESOLUTION OF THE CITY COUNCIL

No. 326

EFFECTIVE July 14, 2014

RESOLVED, That the Members of the Providence City Council  
hereby Authorize Approval of the following Contract Award by the Board of  
Contract and Supply, in accordance with Section 21-26 of the Code of Ordinances.

EOS Systems, Inc.  
(Water Supply Board)

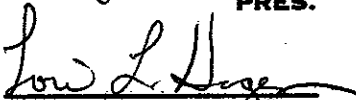
\$40,000.00

IN CITY COUNCIL


JUL 02 2014

READ AND PASSED

  
PRES.

  
ACTING CLERK

Effective without the  
Mayor's Signature

  
Lori L. Hagen  
City Clerk  
ACTING

COMMITTEE ON MAYOR'S RESOLUTIONS  
RECEIVED TO BE  
FORWARDED TO  
CITY CLERK  
JUL 14 2014

MATTHEW M. CLARKIN, JR.  
INTERNAL AUDITOR  
25 DORRANCE STREET, ROOM #307  
PROVIDENCE, RI 02903  
Phone: (401) 421-7740 EXT. 577  
Fax: (401) 351-1058  
mclarkin@providenceri.com



City of Providence, Rhode Island  
Office of the Internal Auditor

June 12, 2014


Ms. Lori Hagen  
City Clerk's Office  
City of Providence  
25 Dorrance Street  
Providence, RI 02903

Dear Lori:

In accordance with Section 21-26 of the City's Code of Ordinances, I am writing to request that the following requested contract awards be submitted to the City Council and the Ways & Means Committee for approval.

- *Providence Water Supply Board* – Approval of the continuation of services of EOS-Systems, Inc. for additional computer network support in an amount not to exceed \$40,000.
- *Providence Water Supply Board* – Approval of sole source contract to provide an Operational Pilot Study utilizing the NO-DES, Inc. municipal water main flushing system in an amount \$230,000.

Sincerely,

  
Matthew M. Clarkin, Jr.  
Internal Auditor

Cc: Alan Sepe, Director of Operations  
Francisco Ramirez, Director of Purchasing  
James Lombardi, City Treasurer



552 Academy Avenue  
Providence, RI 02908

401-521-6300

[www.provwater.com](http://www.provwater.com)

June 6, 2014

Honorable Mayor Angel Taveras  
Chairman, Board of Contract and Supply  
City Hall  
Providence, RI 02903

The Hon. Angel Taveras  
Mayor

Ricky Caruolo  
Acting General Manager

RE: EOS Systems

Dear Mayor Taveras:

BOARD OF DIRECTORS

Xaykham Khamsyvoravong  
Chairman

Joseph D. Cataldi  
Vice Chairman

Lawrence J. Mancini  
Ex-Officio

Michael A. Solomon  
City Council President

Michael J. Correia  
City Councilman

Andy M. Andujar  
Member

Kerri Lynn Thurber  
Member

Carissa R. Richard  
Secretary

William E. O'Gara, Esq.  
Legal Advisor

It is requested that the Board of Contract and Supply authorize Providence Water to continue the services of EOS Systems, Inc. for additional computer network support in an amount not to exceed \$40,000.

On April 28, 2014, Providence Water experienced a catastrophic event to our computer systems that required a disaster recovery of our systems at our Academy Avenue main headquarters and our Scituate Treatment Plant. While our Customer Service, Work order and Treatment Plant systems were not affected, our agency email, network and file systems for all staff were deleted and had to be rebuilt from our Disaster Recovery systems. EOS Systems, Inc., has been our network support vendor for over 12 years and implemented a disaster recovery scenario in 2010.

The cost associated with the disaster recovery work and to reconfigure the backups, drives and servers needed to protect Providence Water's files and systems and any additional services of EOS Systems until a new contract is awarded.

Providence Water is concurrently going out to bid for computer network support services for the period July 1, 2014 through June 30, 2017.

The Board of Contract and Supply previously awarded a contract to EOS Systems, Inc., for \$134,000 on March 26, 2012. The vendor will keep the same hourly rate for the additional disaster recovery work and any other emergency work required through July 31, 2014. Funds are available in Operating Fund account # 601-710 52120.

Respectfully submitted,

Ricky Caruolo  
Acting General Manager

Member  
Rhode Island Water Works Assn.  
New England Water Works Assn.  
American Water Works Assn.  
Water Research Foundation

An EPA WaterSense Partner

Only Tap Water Delivers

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