

RESOLUTION OF THE CITY COUNCIL

No. 463

Approved October 22, 2019

RESOLVED, That the Members of the Providence City Council
hereby Authorize Approval of the following Change Order Contract Award by the
Board of Contract and Supply, in accordance with Section 21-26 of the Code of
Ordinances of the City of Providence.

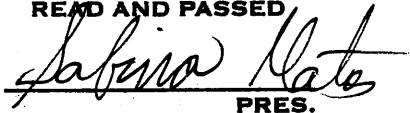
Kronos, Inc.
(Commissioner of Public Safety)


\$138,536.25

IN CITY COUNCIL


OCT 17 2019

READ AND PASSED


PRES.


CLERK

I HEREBY APPROVE.



Mayor
Date: 10/22/19



Office of the Internal Auditor

May 8, 2019

Mr. Shawn Selleck
City Clerk's Office
City of Providence
25 Dorrance Street
Providence, RI 02903

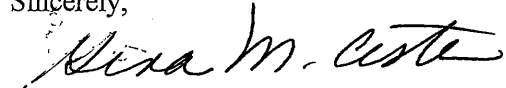
Dear Shawn:

I am writing to request that the following requested contract awards be submitted to the City Council and the Finance Committee for approval:

- **Public Property:**
 - Award to **American Safety Programs & Trainings, Inc** for "Facility Lease for Public Safety Training Facility for the Police and Fire Departments" for amount of **\$876,508 for FY2020 to FY2023** in accordance with the Code of Ordinance, Section 21-26 (c);
- **Healthy Communities Office**
 - Request to award **The Nature Conservancy** for "playspace and green infrastructure project management services" for an amount of \$613,000 (Fund 277) in accordance with the Code of Ordinance, Section 21-26 (a);
- **Law Department:**
 - Request to enter into a three-year contract with **West Publishing Corporation (Thomas Reuters)**, sole source vendor, for various print publications and
 - Request to enter into a three-year contract with **West Publishing Corporation (Thomas Reuters)** for its online legal research for a total amount not to exceed \$40,989.72, in accordance with Code of Ordinance, Section 21-26 (b);
 - Hiring of new outside legal counsel, Sharon G Gardner (no hourly rate or funding cap identified)
- **Water Supply Board:**
 - Authorization to extend contract with D-3 Inc. for two years in an amount not to exceed \$600,000 in accordance with the Code of Ordinance, Section 21-26 (a);
- **Commissioner of Public Safety**
 - Request a change orders in the amount of **\$27,626.25** with **Kronos Inc.** for a total amount of \$138,536.25 in accordance with the Code of Ordinance, Section 21-26;
 - Request a change order in the amount of **\$32,967.59** with **Kronos, Inc.** for cloud hosting platforms in accordance with the Code of Ordinance, Section 21-26;

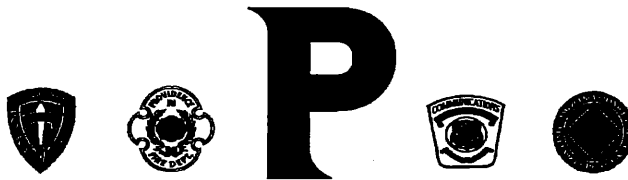
- Request to extend the contract with **Kronos. Inc.** for annual support service in the amount of **\$59,176.13** in accordance with the Code of Ordinance, Section 21-26.

Sincerely,



Gina M. Costa
Internal Auditor

Cc: Jeff Dana, City Solicitor
Steven M Pare, Commissioner of Public Safety
Michael Borg, Director of Public Property
Ellen Cynar, Director, Healthy Communities Office
Molly Hannon Associate Director of Purchasing
James J. Lombardi, III, Treasurer/Senior Advisor to City Council



OFFICE OF THE COMMISSIONER OF PUBLIC SAFETY
Steven M. Paré, Commissioner of Public Safety | Jorge O. Elorza, Mayor

May 1, 2019

The Honorable Jorge O. Elorza
Chairman, Board of Contract & Supply
City Hall
Providence, RI 02903

RE: (#24470) Change Order 3 with Kronos Inc-Telestaff System Upgrade

Contractor: Kronos Incorporated, 900 Chelmsford St Lowell, MA 01851

Award Date: 10/02/2017

Dear Mayor Elorza:

The Commissioner's Office and Information Technology Office respectfully requests a **change order** in the amount of **\$2,263.75** as shown below:

Original Contract Amount:	\$110,910.00
Change Order #1:	\$ 15,362.50
Change Order #2:	\$10,000.00
Change Order #3:	\$ 2,263.75
Final Contract Amount:	\$138,536.25

The implementation of the upgrade to version 6.4 of Telestaff for the time and attendance reporting system for the Public Safety Departments has been completed and the additional costs of \$2,263.75 is required for the additional technical support required to get the Police Department onboard and operating efficiently with the system.

Funding is through account: **101-301-52911.**

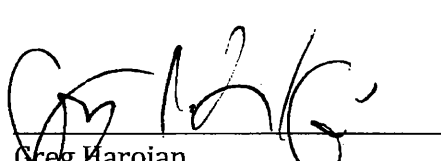
Respectfully submitted,

 5-1-19

Steven M. Paré
Commissioner of Public Safety



Elaine Richards
Deputy Commissioner



Greg Haroian
Manager, Information Services, PS

PROVIDENCE THE CREATIVE CAPITAL
Public Safety Complex | 325 Washington Street | Providence, RI 02903
401-243-6021 phone | 401-243-6444 fax
www.providenceri.com



INVOICE

REMIT CHECKS TO:
PO BOX 743208
ATLANTA, GA 30374- 3208

ELECTRONIC TRANSFERS TO:
Bank of America
ABA 121000358
Account 1499687277

Invoice Number: 11439860
Page: 1 of 2
Invoice Date: 15- APR- 19
Due Date: 15- MAY- 19

TAX ID 04- 2640942 Please forward your remittance advice to cash- receipts@kronos.com

Bill To: 6106064
Attn: Accounts Payable
PROVIDENCE POLICE
325 WASHINGTON ST
PROVIDENCE, RI 02903

Ship To: 6106064
PROVIDENCE POLICE
325 WASHINGTON ST
PROVIDENCE, RI 02903

Solution ID: 6106064

Contact:
Email:
Telephone Number:

Sales Order Number:
Contract Number:
PSA Number: 215121
Project Number: 35507
Case Number:
Purchase Order Number:

Payment Terms: Net 30 Days
Currency: USD
Sales Person: Lusignan, Andrew M
Shipping Reference:
Ship Via:
Ship Date:

Invoice Notes:
PROJECT #35507 - PROVIDENCE POLICE_FIR
Kronos Project Manager: Erin Krenzien n/a
Customer Project Manager: GREG HAROIAN 401- 243- 6238
Prof Service Invoice

Service

Role/Resource	Date	Description	Taxable	Quantity	UOM	Price
Project Manager						
Erin Krenzien	12- APR- 19	- Project check- in and close procedures.	NO	2.00	Hour	360.00
Resource Subtotal				2.00	180.00	360.00
Subtotal				2.00	180.00	360.00



Invoice Number: 11439860

Page: 2 of 2

Invoice Date: 15- APR- 19

Due Date: 15- MAY- 19

INVOICE SUMMARY

Description	Total Price
Subtotal:	360.00
Less Payment:	0.00
Shipping and Handling:	0.00
Tax:	0.00
Grand Total	360.00

Dear Valued Kronos Customer,

Kronos is changing to e- mail invoicing in support of Green initiatives. In doing so, you will receive your billing documents quicker, saving valuable time and resources. To accomplish this, we do need the address of your general AP e- mail box for billing purposes added to our system. This can be accomplished simply by you sending an e- mail to CustomerReg@Kronos.com requesting to change your billing preference to e- mail only. This message should also include: your company name, general AP e- mail address for billing purposes, and the Bill to customer number on your invoice. You may also include all Kronos account numbers for which you would like your billings sent electronically. Your support is anticipated and very much appreciated.

Go- Green! Go Paperless!



REMIT CHECKS TO:
PO BOX 743208
ATLANTA, GA 30374- 3208

ELECTRONIC TRANSFERS TO:
Bank of America
ABA 121000358
Account 1499687277

INVOICE

Invoice Number: 11431939
Page: 1 of 3

Invoice Date: 27- MAR- 19
Due Date: 26- APR- 19

TAX ID 04- 2640942

Please forward your remittance advice to cash- receipts@kronos.com

Bill To: 6106064
Attn: Accounts Payable
PROVIDENCE POLICE
325 WASHINGTON ST
PROVIDENCE, RI 02903

Ship To: 6106064
PROVIDENCE POLICE
325 WASHINGTON ST
PROVIDENCE, RI 02903

Solution ID: 6106064

Contact:
Email:
Telephone Number:

Sales Order Number:
Contract Number:
PSA Number: 214339
Project Number: 35507
Case Number:
Purchase Order Number:

Payment Terms: Net 30 Days
Currency: USD
Sales Person: Lusignan, Andrew M
Shipping Reference:
Ship Via:
Ship Date:

Invoice Notes:
PROJECT #35507 - PROVIDENCE POLICE_FIR
Kronos Project Manager: Erin Krenzien n/a
Customer Project Manager: GREG HAROLIAN 401- 243- 6238
Prof Service Invoice

Service

Role/Resource	Date	Description	Taxable	Quantity	UOM	Price
Project Manager						
Erin Krenzien	27- FEB- 19	- Status meeting and weekly project management	NO	1.00	Hour	180.00
	20- MAR- 19	- Police roll- out monitoring and follow- up	NO	0.50	Hour	90.00
Resource Subtotal				1.50	180.00	270.00
Solution Consultant						
Alexander Sherrod	27- FEB- 19	- go- live planning with greg, joe, kris, and erin	NO	0.75	Hour	135.00
	08- MAR- 19	- accruals	NO	0.25	Hour	45.00
	18- MAR- 19	- go- live support issues CAP CARRY OVER	NO	1.68	Hour	303.00
	18- MAR- 19	- go- live support issues	NO	1.32	Hour	237.00
Resource Subtotal				4.00	180.00	720.00

Invoice Number: 11431939
Page: 2 of 3

Invoice Date: 27- MAR- 19
Due Date: 26- APR- 19

Role/Resource	Date	Description	Taxable	Quantity	UOM	Price
Solution Consultant						
Technology Consultant						
Alexander Sherrod	19- MAR- 19	- go- live support issues	NO	2.25	Hour	483.75
	20- MAR- 19	- go- live support issues	NO	2.00	Hour	430.00
Resource Subtotal				4.25	215.00	913.75
Subtotal				9.75	195.26	1,903.75

Invoice Number: 11431939
Page: 3 of 3
Invoice Date: 27- MAR- 19
Due Date: 26- APR- 19

INVOICE SUMMARY

Description	Total Price
Subtotal:	1,903.75
Less Payment:	0.00
Shipping and Handling:	0.00
Tax:	0.00
Grand Total	1,903.75

Dear Valued Kronos Customer,

Kronos is changing to e- mail invoicing in support of Green initiatives. In doing so, you will receive your billing documents quicker, saving valuable time and resources. To accomplish this, we do need the address of your general AP e- mail box for billing purposes added to our system. This can be accomplished simply by you sending an e- mail to CustomerReg@Kronos.com requesting to change your billing preference to e- mail only. This message should also include: your company name, general AP e- mail address for billing purposes, and the Bill to customer number on your invoice. You may also include all Kronos account numbers for which you would like your billings sent electronically. Your support is anticipated and very much appreciated.

Go- Green! Go Paperless!



CITY OF PROVIDENCE

Jorge O. Elorza, Mayor

September 30, 2019

Hon. John J. Igliazzi
Chairman, Finance Committee
Providence City Council
City Hall
Providence, RI 02903

Re: Kronos contracts

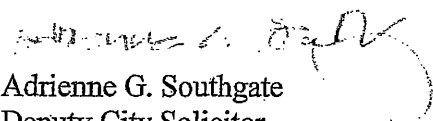
Dear Chairman Igliazzi:

On September 26, 2019, the Finance Committee raised concerns about three resolutions authorizing change orders and a contract extension for the Public Safety Departments (police/fire communication/PEMA) doing business with Kronos, Inc. I write to provide some legal guidance.

Kronos supplies a proprietary software program, Telestaff, to all the Public Safety Departments. This software is used for time tracking and attendance reporting. The Board of Contract and Supply approved a Telestaff software system upgrade and consolidation with Kronos in October 2017, and in May 2018, approved an extension of the contract through June 30, 2019. The currently pending contract extension and change orders involve (a) upgrades to the software; (b) cloud data storage of FY19 and FY20; and (c) service fees for FY20. With the extension, the Kronos contract and these ancillary purchased services all will expire on June 30, 2020. **The City intends to RFP these services for competitive pricing for FY21.** To be certain that appropriate alternative vendors have been identified in a timely manner, the Commissioner of Public Safety has directed his fiscal officer to immediately begin the process with a Request for Information.

If I can be of any further assistance, please do not hesitate to contact me.

Very truly yours,


Adrienne G. Southgate
Deputy City Solicitor

Copies to: Commissioner Pare
Elaine Richards, Deputy

CITY SOLICITOR'S OFFICE

444 Westminster Street, Suite 220, Providence, Rhode Island 02903
401 680 5333 ph | 401 680 5520 fax
www.providenceri.gov